

SERVICE AGREEMENT

THIS AGREEMENT IS BETWEEN:

AND

(Name) _____ The Astleford Restoration Studio

(Address) _____ 2100 S Van Eps Ave

(City, State, Zip) _____ Sioux Falls, SD 57105

(Phone Number) _____ 605-413-5844

(Email) _____ theastlefordstudio@gmail.com

Work to be Performed at: The Astleford Restoration Studio

I, _____, authorize The Astleford Restoration Studio to restore the following items:

No.	Brand	Name/Mark	Damage
1.			
2.			
3.			
4.			
5.			
6.			
7.			

Estimated Cost to Repair Damage Listed Above: \$ _____

By signing below, I agree to the following terms and conditions:

1. I am responsible for all costs associated with shipping my item(s) to and from The Astleford Restoration Studio. I agree to purchase Delivery Signature Confirmation to ensure my item reaches the Astleford Restoration Studio safely.
2. The cost listed above covers only the damage listed within this agreement. If additional or undisclosed damage is discovered by The Astleford Restoration Studio, I will need to sign a new service agreement in order to have the newly discovered damage repaired.
3. I accept the fact that although a flawless repair is always the goal, a completely undetectable repair is not always possible due to nature of the work. I accept that there may be some subtle differences in regards to my item's color, texture, and glaze finish when comparing it to an original, undamaged piece.
4. I realize that although great care will be given to my item(s) by The Astleford Restoration Studio, accidental damage (outside the course of restoration) may occur. If this is the case, I authorize the The Astleford Restoration Studio to restore all accidental damage to my item(s) for no charge while reducing the cost of restoring the original damage by 50%.
5. I may cancel this agreement at any time by contacting the The Astleford Restoration Studio by phone or email; however, I will be financially responsible for the resources and time devoted to my item(s) by The Astleford Restoration Studio at the time of cancellation.

(Print) _____

(Sign) _____

(Date) _____